


















2025 ICA Worker' Compensation Claims Seminar

Arizona's Premier Workers' Compensation Education Event

August 21, 2025, Thursday Session Schedule

WIFI Password ICA2025

Session	Salon B	Salon E	Salon N	Salon J	Salon L
8:00-9:00	Check-In & Continental Breakfast				
1 9:00-10:20	ADJUSTING OVERVIEW*	HEARING PROCESS	SCHEDULED PERMANENT DISABILITY*	MEDICAL RESOURCE OFFICE UPDATE	LEARNING FROM ADOSH (COMPLIANCE)
10:20-10:40	Refreshment Break with the Sponsors				
2 10:40-12:00	AVERAGE MONTHLY WAGE CALCULATIONS* 	COMPENSABILITY 	UNSCHEDULED PERMANENT DISABILITY* 	GOOD FAITH CLAIMS MANAGEMENT 	PETITION TO REOPEN 
12:00-1:30	Lunch served in Ballroom				
3 1:30-2:50	SCHEDULED PERMANENT DISABILITY* <i>(repeat)</i> 	COMPENSABILITY <i>(repeat)</i> 	HEARING PROCESS <i>(repeat)</i> 	MEDICAL RESOURCE OFFICE UPDATE <i>(repeat)</i> 	LEARNING FROM ADOSH (CONSULTATION & CLAIMS) 
2:50-3:10	Refreshment Break with the Sponsors				
4 3:10-4:30	UNSCHEDULED PERMANENT DISABILITY* <i>(repeat)</i> 	ADJUSTING OVERVIEW* <i>(repeat)</i> 	GOOD FAITH CLAIMS MANAGEMENT <i>(repeat)</i> 	AVERAGE MONTHLY WAGE CALCULATIONS* <i>(repeat)</i> 	LABOR 

*These classes are suggested for New Adjusters.

Learning Tracks. Color below is tagged on each session

New Arizona Adjuster

Experienced Arizona Adjuster

Employer






Nurse Case Manager







Legal/Attorney



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Course Descriptions

Course Title	<i>Adjusting Overview *</i>	<i>Average Monthly Wage Calculations *</i>	<i>Hearing Process</i>	<i>Petition to Reopen</i>	<i>Good Faith Claims Management</i>
Instructor(s)	Ruby Tate Claims Manager	Sydney Standifird Asst Claims Manager Chad Saunders Field Claims Specialists, Strategic Comp	C. Andrew Campbell Chief Administrative Law Judge	Robert Wisniewski Attorney The Law Offices of Robert E. Wisniewski Todd Lundmark Attorney Lundmark, Barberich, La Mont & Puig, P.C.	Kevin Karges, Attorney Norton Brozina Eric Awerkamp, Attorney Awerkamp Law
Description	How to comply with the AZ statutes, the role of the ICA and other essentials of AZ Jurisdiction. 	A deep dive into calculating Average Monthly Wage 	Essentials for claims in hearing presented by the Chief and Vice Chief of the ALJ Division 	Review for reopening, concepts and case laws 	Two prominent AZ attorneys discuss how to optimize good faith and minimize bad faith/unfair claims processing. 

Course Title	<i>Labor</i>	<i>OSHA Reporting & Learning from ADOSH Fatalities</i>	<i>Scheduled Permanent Disability *</i>	<i>Unscheduled Permanent Disability *</i>	<i>Compensability</i>	<i>Medical Resource Office Update</i>
Instructor(s)	Melissa Spurgeon Director Labor Christina Lasater Investigator III David Baugh Customer Service Supervisor	Brian Hudson Adosh Director Phil Murphy Deputy Director of Compliance Bryce Rucker Lead Supervisor for Consultation	Tina Brown Business Analyst Amanda Utter Sr Claims Adjuster AZ School Alliance for WC	Audrika Gavins Asst Claims Manager Lynell Brown Sr. Claims Adjuster Amerisure	Kelly Kruegel, Attorney Ritsema Law Javier Grajeda, Attorney Law Offices of Robert Wisniewski	Valerie Ruiz Program Manager, MRO
Description	Learn about how workers' compensation and labor laws overlap. Ger existing information about Unpaid wage laws and Sick Time 	Join the ADOSH Director in two classes to learn about OSHA's Compliance (9:00 am) and Consultation Program(1:30). A must for all safety & Human Resources 	Review of ARS § 23-1044(B) (1-22) including how to rate extremities involving fingers. 	Overview of ARS § 23-1044(C-D) including postinjury earning considerations and maximizing apportionment. 	Two prominent AZ attorneys review important legal concepts and case law. 	Treatment Guidelines, Authorization Process and Fee Schedule Discussion. 

***These classes are suggested for New Adjusters**

Learning Tracks. Color below is tagged on each session				
New Arizona Adjuster	Experienced Arizona Adjuster	Employer	Nurse Case Manager	Legal/Attorney



2025 ICA Worker' Compensation Claims Seminar
Arizona's Premier Workers' Compensation Education Event
August 22, 2025, Friday Session Schedule

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Session	
8:00-9:00	Check-In & Continental Breakfast
9:00-9:10	WELCOME ACTIVITY
9:10-9:30	STATE OF THE ICA Gaetano Testini, Executive Deputy Director Dennis Kavanaugh, Industrial Commission of Arizona Chairman
9:30-10:00	WHAT'S NEW WITH OMBUDSMAN Harriet Turney, Ombudsman
10:00-10:30	Refreshment Break with the Sponsors
10:30-11:30	COMORBIDITY AND PSYCHOSOCIAL INFLUENCES ON WORKERS' COMPENSATION CLAIMS Dr. Vennela Thumula, WCIR
11:30-12:30	Lunch and Return
12:30-1:30	LEGAL UPDATES Afshan Peimani, ICA Chief Counsel David Lundmark, Lundmark, Barberich, La Mont & Puig, P.C.; & Nicholas Whitley, Taylor & Associates
1:30-2:30	IMPACT OF COMORBIDITIES ON W/C CLAIMS Dr. Amit Sahasrabudhe
2:30-3:00	ICA FORM FRENZY Ruby Tate, Claims Manager
3:00-3:30	CLOSING REMARKS & PRIZE DRAWING